LIME ACCESS

Digitalization and hosting of business systems

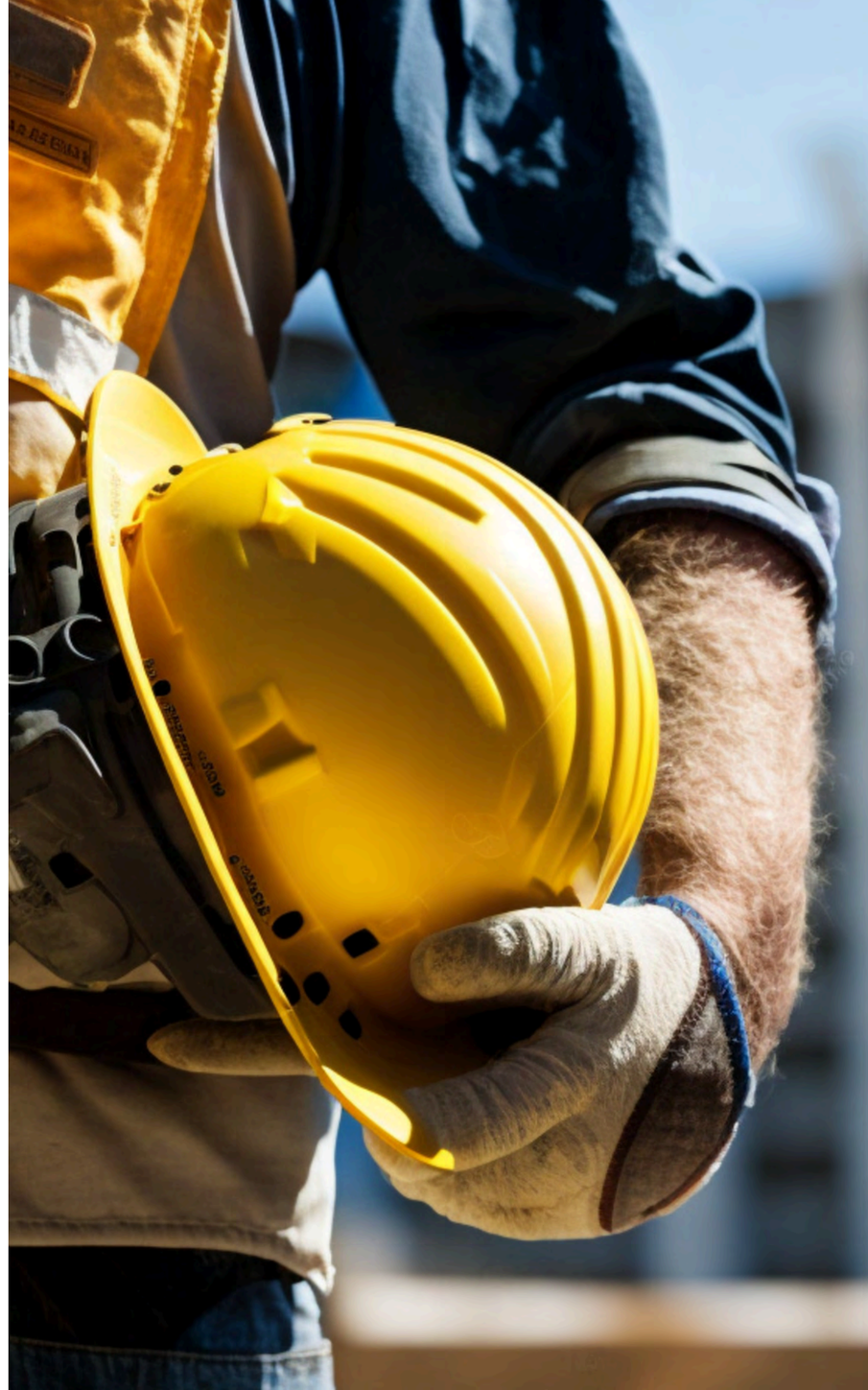
LimeBook **SNR**

Safety Near Miss Reporting Application

LimeBook SNR is a module for reporting and managing near-miss incidents. It enables quick reporting of hazards, their analysis, and the implementation of preventive actions, supporting occupational health and safety in risk identification and accident prevention in the workplace.

limebook

EN ISO/IEC 27001:2023



LIME ACCESS

We digitize business processes using our proprietary web application, LimeBook, which provides secure data hosting, cloud storage, and controlled access to business information and documentation.

The application combines the advantages of custom-built solutions with the simplicity and fast deployment of off-the-shelf products.

Users of the LimeBook application value both the flexibility of customization and the scalability of the solution, as well as support during process mapping, digital implementation, and ongoing technical support.

The benefits we deliver include:

- streamlined workflows and information flow,
- increased operational efficiency,
- cost reduction and time savings,
- improved team collaboration,
- effective data management.

We are proud to be a boutique provider. This allows us to offer you something that often disappears with market leaders: a **genuine relationship** and the assurance that your business **truly matters to us.**

By choosing us, you can be **confident** that you won't be overshadowed by other projects.

We are here to **support your growth** with the **utmost care**.





LimeBook SNR in the hands of your team means:

- early detection of hazards before they lead to accidents,
- higher number of reports thanks to simple reporting,
- faster response to dangerous situations,
- effective elimination of root causes (CAPA),
- a structured and controlled OHS process,
- real support in building a safety culture.

Key features of LimeBook SNR

NEAR-MISS REPORT LIFECYCLE MANAGEMENT

Problem:
Lack of a systematic approach to handling near-miss incidents, unclear accountability, and no control over preventive actions.

Solution:
Comprehensive management of near-miss reports:

- incident registration → analysis → actions → closure,
- assignment of responsible individuals,
- report statuses (new, under analysis, in progress, closed),
- definition of priorities and action deadlines,
- documentation of actions and verification of their effectiveness.

👉 **Result:** a structured and controlled process for hazard elimination.

ACCOUNTABILITY CONTROL AND ORGANIZATION OF THE OHS PROCESS

Problem:
Lack of clear roles in handling reports and difficulties in managing a large number of incidents across the entire organization.

Solution:
An accountability management system:

- roles (employee, supervisor, OHS, manager),
- assignment of responsibility for reports in line with the permission matrix (RBAC),
- incident categorization (e.g., mechanical, organizational),
- risk level classification,
- prioritization of actions.

👉 **Result:** clear accountability and effective management of the safety process.



Key features of LimeBook SNR

NOTIFICATIONS, ESCALATIONS, AND COMMUNICATION

Problem:
Delayed response to hazards and lack of coordination of actions within the team.

Solution:
An integrated communication system:

- notifications about new reports,
- alerts for high-risk incidents,
- reminders for corrective actions,
- automatic escalation of delays,
- comments and communication within reports,
- history of actions and communication.

👉 **Result:** efficient information flow within the team and rapid response to hazards.

EASY REPORTING AND DATA COMPLETENESS

Problem:
Lack of a tool for reporting near-miss incidents or delayed and incomplete reporting.

Solution:
An intuitive reporting system:

- fast reporting from phone, tablet, or desktop,
- customized forms,
- photos, voice notes, and attachments,
- location tagging of incidents,
- recording the context of the event.

👉 **Result:** a higher number of reports and better quality hazard data.

Key features of LimeBook SNR

DATA CENTRALIZATION AND HAZARD ANALYSIS

Problem:
Lack of insight into trends and recurring hazards, as well as difficulties in analyzing OHS data.

Solution:
An analytics system:

- a central repository for near-miss reports,
- OHS dashboards and data visualization,
- statistics and trend analysis,
- identification of recurring hazards,
- real-time monitoring of action statuses.

👉 **Result:** a proactive approach—identifying risks before they lead to accidents.

CORRECTIVE AND PREVENTIVE ACTIONS (CAPA)

Problem:
Reported hazards are not effectively eliminated, actions are postponed or forgotten, and the same issues recur.

Solution:
Systematic CAPA management:

- creation of corrective and preventive actions directly from reports,
- assignment of responsible individuals,
- setting deadlines for implementation,
- monitoring and documenting the progress of actions,
- verification of the effectiveness of implemented solutions.

👉 **Result:** more effective elimination of hazards and prevention of recurring issues.

OHS Department – the primary beneficiary of LimeBook SNR

OHS Department – a proactive approach to safety

The OHS Department gains continuous access to hazard data, improved risk identification, and effective oversight of corrective actions. The system organizes documentation, supports audits, and enables the transition from a reactive approach to active safety management and accident prevention.

- ↓ **NUMBER OF INCIDENTS**
- ↑ **NUMBER OF PREVENTIVE ACTIONS**
- ↑ **CONTROL OVER SAFETY**
- ↓ **NUMBER OF ACCIDENTS**
- ↑ **SAFETY CULTURE**
- ↓ **TIME SPENT ON DOCUMENTATION**



Business value of LimeBook SNR for OHS

Challenge:
Improving overall safety for employees and contractors. Minimizing the number of accidents and incidents. Reducing downtime.

LimeBook SNR value:

- identifying hazards before they lead to accidents,
- increasing the number of reports through simple and fast reporting,
- faster response to dangerous situations in production areas,
- effective identification of root causes of hazards (organizational and technical),
- reduction of recurring problems and risky situations,
- real support for preventive OHS actions,
- structuring the process of handling reports and preventive actions,
- access to reliable data instead of “after-the-fact” information,
- easier preparation for audits and inspections,
- employee engagement in improving safety.

👉 **Result:** a systematic approach to safety that effectively reduces the risk of accidents.

With LimeBook SNR we deliver:

NUMBER OF SUPPORTED PROCESSES	1	Near Miss Accident report.
MEMORY	1 GB	For attachments.
NUMBER OF SMS MESSAGES PER MONTH	1000	Within system notifications.
NUMBER OF EMAILS / NOTIFICATIONS	unlimited	Within system notifications.
NUMBER OF USERS	unlimited	With standard permissions.
NUMBER OF PERMISSION GROUPS	4 grupy	Standard permissions.
NUMBER OF SUPPORTED DEVICES	unlimited	Devices with internet access.
OPERATION	unlimited	As part of generated reports.
APPLICATION LANGUAGE VERSIONS	PL, EN	Additional language versions on request.

Customization and exploitation support

PROCESS ANALYSIS AND MAPPING

A necessary stage of a properly conducted digitalization process. It enables:

- precise definition of the digitalization objectives,
- identification of areas requiring optimization,
- preparation of a process map that serves as the basis for system implementation.

SYSTEM IMPLEMENTATION

A key phase consisting of:

- system launch,
- process testing,
- training for key users,
- preparation of user manuals,
- handover of the system for production use.

ONGOING TECHNICAL SUPPORT

Its scope includes:

- technical support for day-to-day system usage,
- resolution of any issues and failures,
- optimization of currently supported processes.

OPTIMIZATION AND DEVELOPMENT

It is the implementation of the continuous improvement approach, delivered through regular system updates with particular focus on:

- cybersecurity,
- UX/UI functionality,
- adding new system features.

Key features of the LimeBook SNR system / service

CLOUD-HOSTED

Guaranteed reliability and data security through environment isolation, continuous updates, and infrastructure managed by specialists—without the need for in-house investments or server maintenance.

SUBSCRIPTION-BASED BILLING

Predictable fixed monthly costs make budget planning easier without the risk of unexpected expenses. No upfront investment in hardware, software, or licenses is required, resulting in a low barrier to entry.

CUSTOMIZATION

Our approach maps your physical processes into a digital environment. Our bespoke configuration translates complex business logic into user-centric solutions, delivering an individualized foundation for scalable automation in your operational area core.

COMPLIANT WITH ISO/IEC 27001:2023

LimeBook SNR operates based on processes and mechanisms that support full data control—from collection and processing to archiving. The system ensures data consistency, integrity, and availability, aligning with the core principles of ISO/IEC 27001:2023.

MODULAR ARCHITECTURE

LimeBook SNR can operate independently or be integrated with other systems, creating a cohesive and scalable solution tailored to the company’s specific needs.

SCALABLE

By using the system, you incur only the necessary costs, and when needed, LimeBook grows with you in line with demand for:

- additional types of processes,
- additional locations,
- higher volumes of operations.

Lime Access Sp. z o.o.

ul. Marii Curie-Skłodowskiej 12, 50-381 Wrocław, Poland

VAT ID: 8952188392 | REGON: 369501390 | KRS: 0000729157

Share capital: PLN 81,050

Feel free to contact us

info@limeaccess.com

www.limeaccess.com